ABHAY MATTSON   P: 757.871.8067 | Email: abhay.mattson@gmail.com | Newport News, Virginia

Certifications	Green Belt Lean Six Sigma, Apple Certified Technical Coordinator, ITF+
Education	Thomas Nelson Community College	Years attended: 2006 – 2007
Languages	VBA, VB.Net, C#, comfortable learning any other language
Software	Visual Studio WPF, Microsoft Access & Excel, Databases SQL, Epic, Adobe Suite
References	Matthew Downing, Network Communications, Huntington Ingalls| 757.873.8747
	WT Guthrie, Riverside Health Systems, VP IS Operations| 757.534.7112

Experience   2018   *Riverside Health Systems –PC Technician III (IS Corporate)*   Current

Manage over 600 computers and printers on a large enterprise network by installing, troubleshooting and configuring for our main hospital. Work in Active Directory to manage user accounts, PC's and groups. Deploy new hardware and software including tablets, phones, laptops and desktops to various sites. Coordinate with system and network admins to resolve problems on servers and clients. Work with specialty medical equipment such as EKG's and MAK carts.   Contact: Denise Hubbard: 757.262.7674

2016   *Verizon – Social Media Sr. Coordinator (Management)   2016 – 2018*

Troubleshooting, monitoring and cultivating new communities within social media on a series of platforms; Facebook, Twitter, LinkedIn, YouTube, with Sprinklr Systems software. Execution of social media activities (i.e. tweeting, sharing, engaging, and researching issues). Build, promote and update corporate best practices and standards while representing the face of the company. Prepare marketing materials and presentations in Adobe & Microsoft Suites as well as Database Admin for ticketing portal.

2014   *Verizon – Analyst   2014 – 2016*

Technical support for Verizon Fiber Optic Networks. Troubleshooting and remote repair of Verizon systems, hardware and software not limited too; FTTP and Digital Voice configuration, Optical Network Terminal configuration, Video Server and Client configuration/repair, Internet and in-depth router configuration including TCP/IP, Port configuration and LAN/WAN services for small and medium businesses. Some work including temporary management.

2012   *RPM – Director of IT   2012 – 2014*

Webmaster for www.redlinemotors.com and www.rexxer.com.
Duties: Production and Distribution of Promotions, Newsletters, and Events on multiple multimedia platforms. Managing and building multiple E-Stores including Amazon, E-bay and Online websites. Windows Server 2008 maintenance and repair. Remote and phone support and training for software and hardware troubleshooting.